National Initiative VII

Summative Presentation
Cohort One

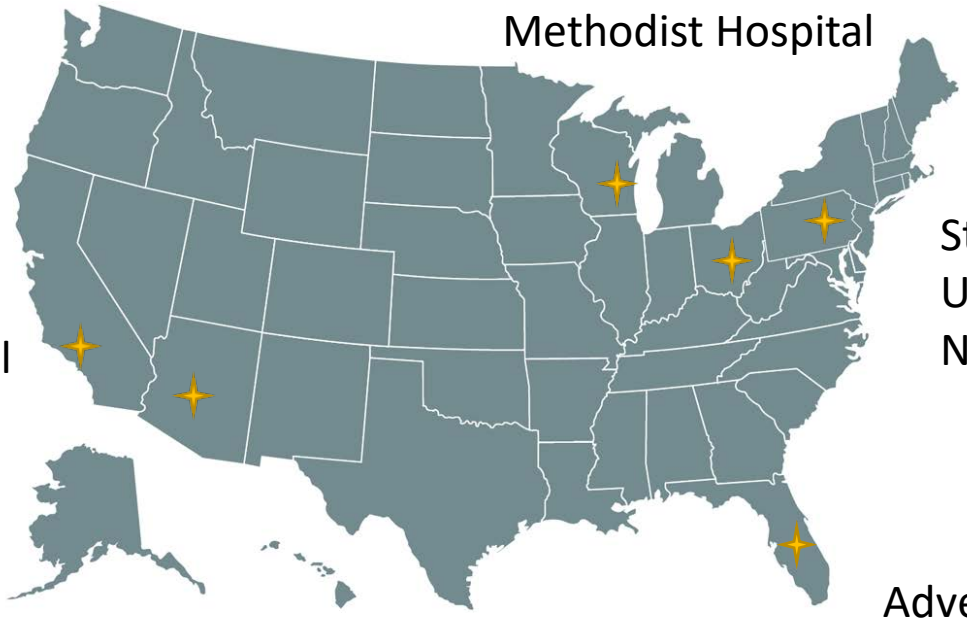
Karen D'Angelo, MD
OhioHealth
Riverside Methodist Hospital

National Initiative

Cohort One

Aurora Health Care

OhioHealth Riverside Methodist Hospital



Arrowhead Regional Medical Center

St. Luke's University Health Network

Advent Health Orlando

HonorHealth

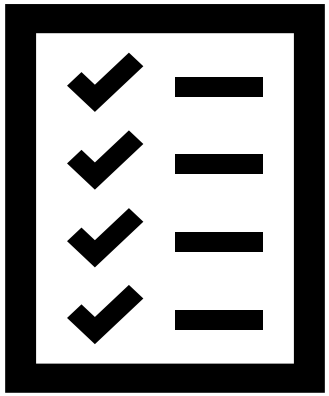
National Initiative

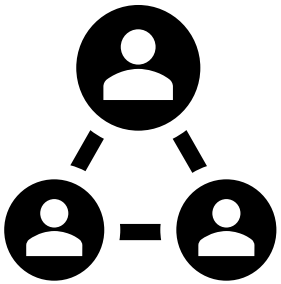
What did you hope to accomplish?

Transitions of Care

National Initiative

What were you able to accomplish?





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Knowing what you know now, what might you do differently?

Start the project earlier

Include other key individuals

Don’t do a group project during a pandemic

Have a back up plan

Start the conversation sooner

Don’t need an expert to facilitate

Vulnerability, honesty and curiosity go a long way

Had more consistent surveys; larger patient base

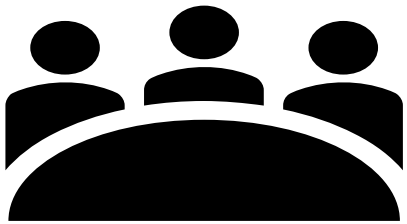
Better education; back up personnel

Be prepared for team member changes; engage other team members; same team members for pre and post data

National Initiative

The most successful part of our work was…

- Ability to adapt and pivot project with impacts of COVID 19
- Able to develop endurable resources
- Multidisciplinary team with monthly meetings; Following utilization rates; lead resident; support from leadership
- Linking patients in a collaborative way
- Teaming; safe and open dialogue; introducing new topics
- Pivoting
- Improved communication and teamwork



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We were inspired by…

- Everyone sharing the same mission and being willing to embrace change
- Collaboration and teamwork through all the hardships
- Social injustice and health inequity
- Sense of unease
- Our patients
- Adapting to new findings
- Pulling the project through
- Tenacity and resilience of the project leader and willingness of others to participate in face of multiple demands

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Thank you!

HONORHEALTH

AdventHealth
Graduate
Medical Education

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UNIVERSITY HEALTH NETWORK

Aurora Health Care
We are AdvocateAuroraHealth

ARROWHEAD
REGIONAL MEDICAL CENTER

OhioHealth
Riverside Methodist
Hospital

Ni
National
Initiative

National Initiative VII

Summative Presentation
Cohort Two

Ashley Dennis, PhD

Director

Office of Medical Education

Billings Clinic

National Initiative

Cohort Two – Interprofessional/Communication/Relationships

- Bassett Medical Center, Cooperstown, NY
- Baystate Medical Center, Springfield, MA
- Billings Clinic, Billings, MT
- Cedars-Sinai, Los Angeles, CA
- Cleveland Clinic Akron General, Akron, OH
- Cleveland Clinic Main Campus, Cleveland, OH
- TriHealth, Cincinnati, OH

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What did you hope to accomplish?

- Improve patient communication
- Increase multi-disciplinary engagement
- Support patient care & safety
- Develop resident communication skills
- Enhance interdisciplinary relationships
- Overcome biases & assumptions

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What did you hope to accomplish?

Basset Medical Center	• Institute multidisciplinary team rounding on IM hospital service
Baystate Medical Center	• Increase multi-disciplinary engagement in Obstetric Case Review Meetings
Billings Clinic	• Enhance discharge process & develop interprofessional M&M
Cedars-Sinai	• Teach teaming concepts & engage GME trainees in MD/RN Collaborative
Cleveland Clinic Akron General	• Bridge operative obstacles through creating shared tenets between Surgical RNs & Residents
Cleveland Clinic Main Campus	• Develop nurse-IM intern mentorship program
TriHealth	• Teach communication strategies & develop program specific projects teaming projects in family medicine, surgery, and Ob/Gyn

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What were you able to accomplish?

Pivoted with COVID-19	• Modified Projects • Delayed Projects • Completed Projects
Developed Teaming Education	• Identified Resources • Toolkits • Created curriculums or embedded in established curriculums • Training opportunities
Collected Data	• Pilot data • Effectiveness and feasibility data • Qualitative data
Enhanced Communication	• Developed Scripts • Updated communications to be more inclusive • Enhanced communication scores
Enhanced Interprofessional Relationships	• Increased mutual respect and shared knowledge scores • Improved perceptions of working relationships

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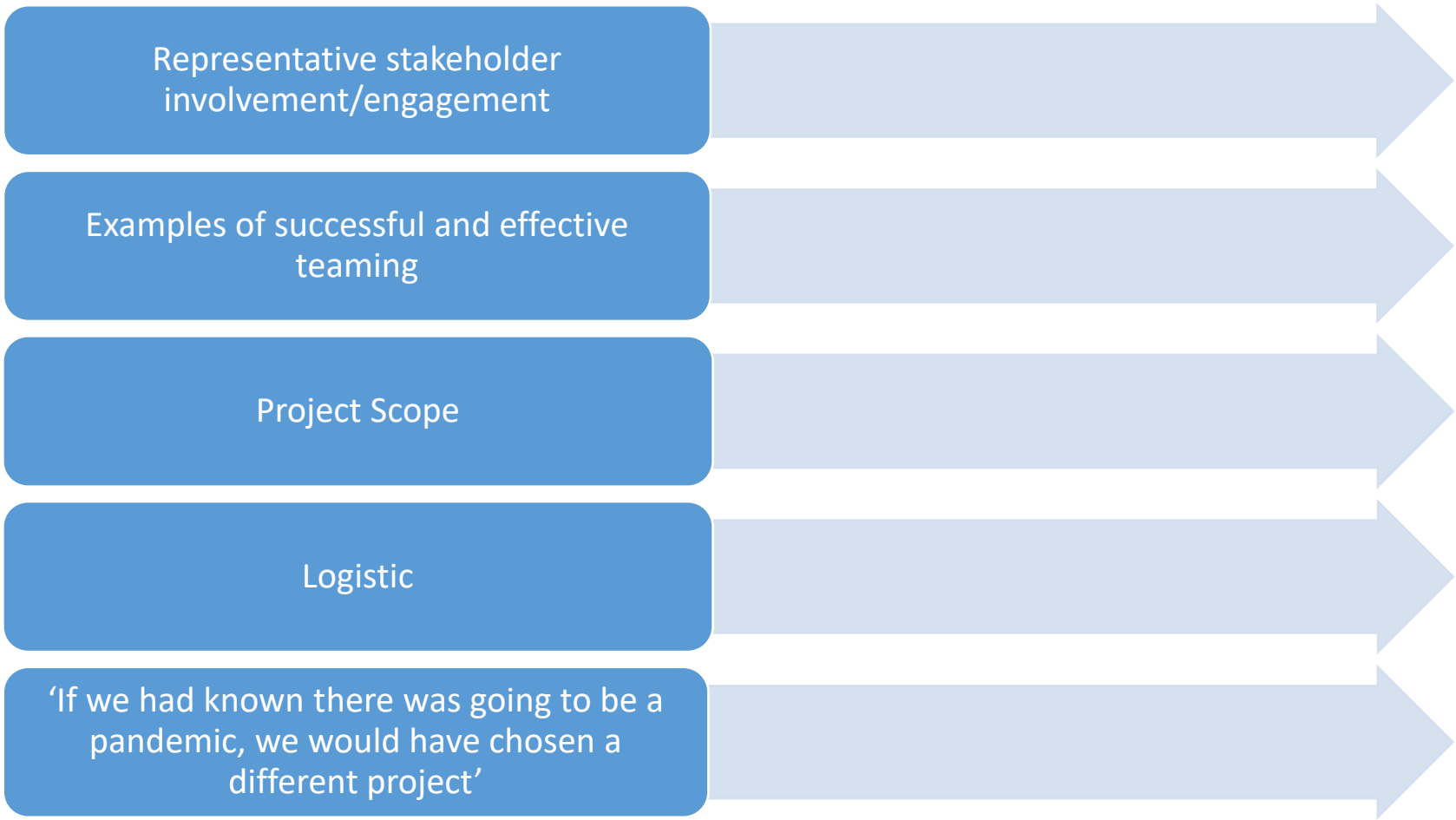
Knowing what you know now, what might you do differently?



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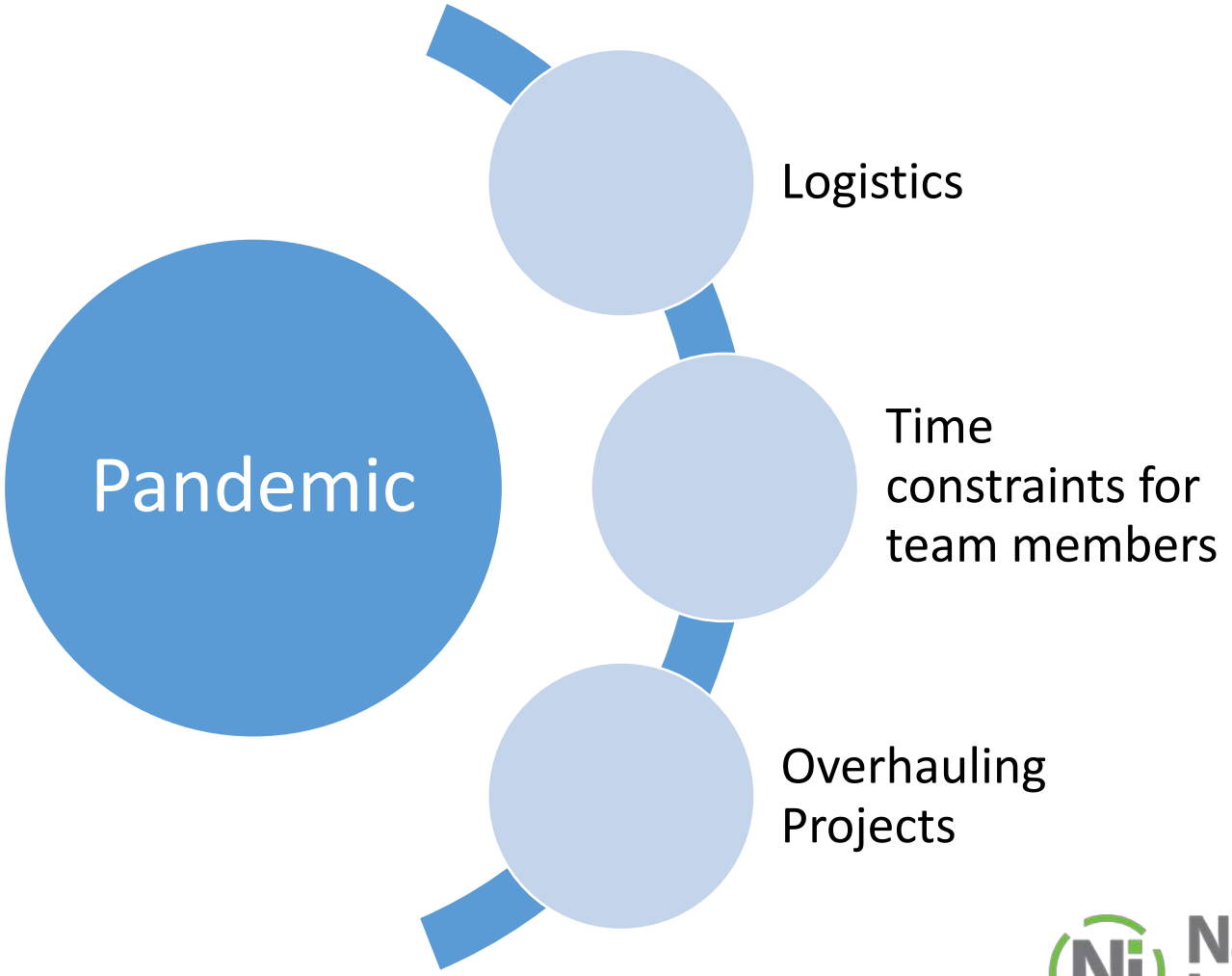
The largest barrier we encountered was…



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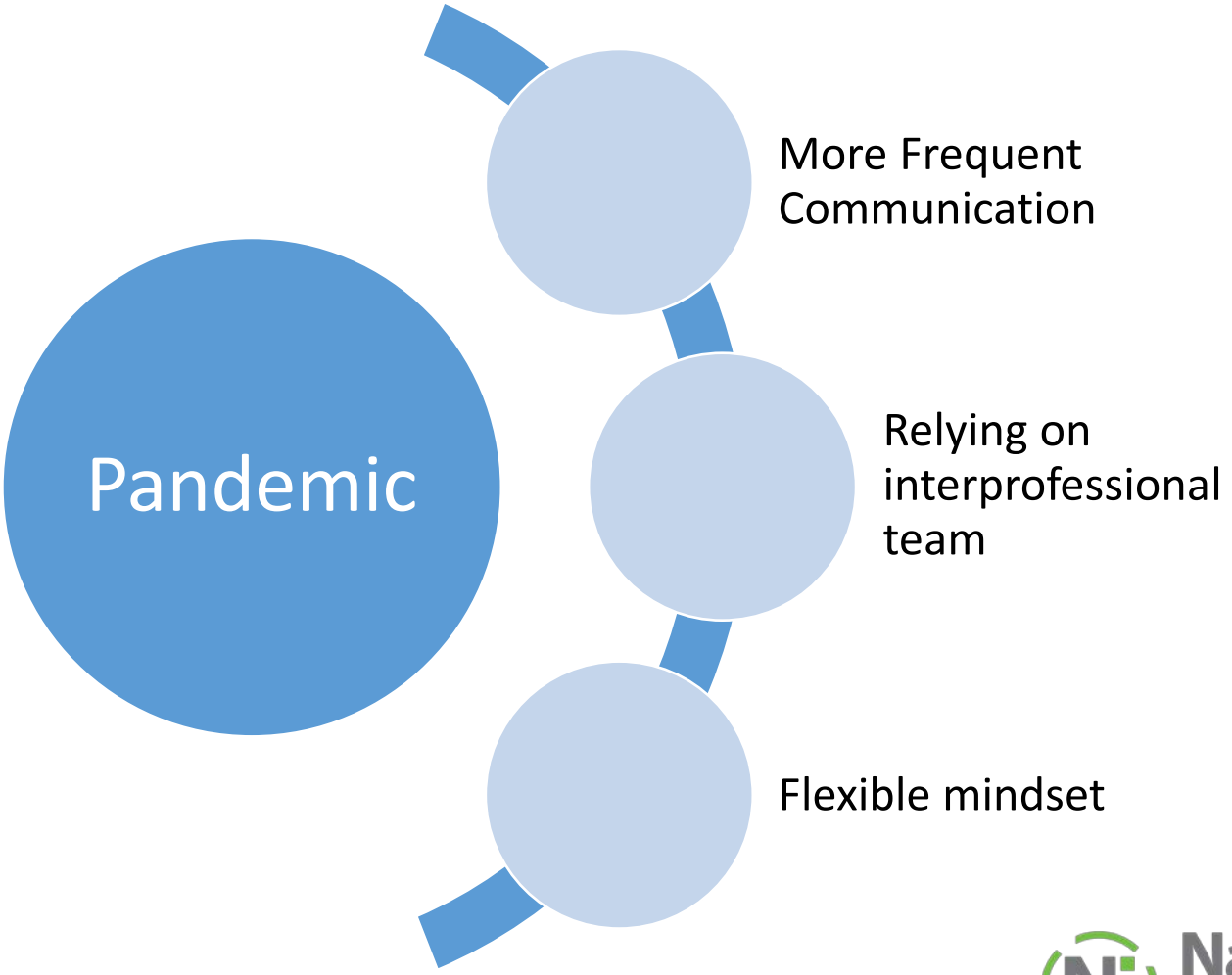
We worked to overcome this by….



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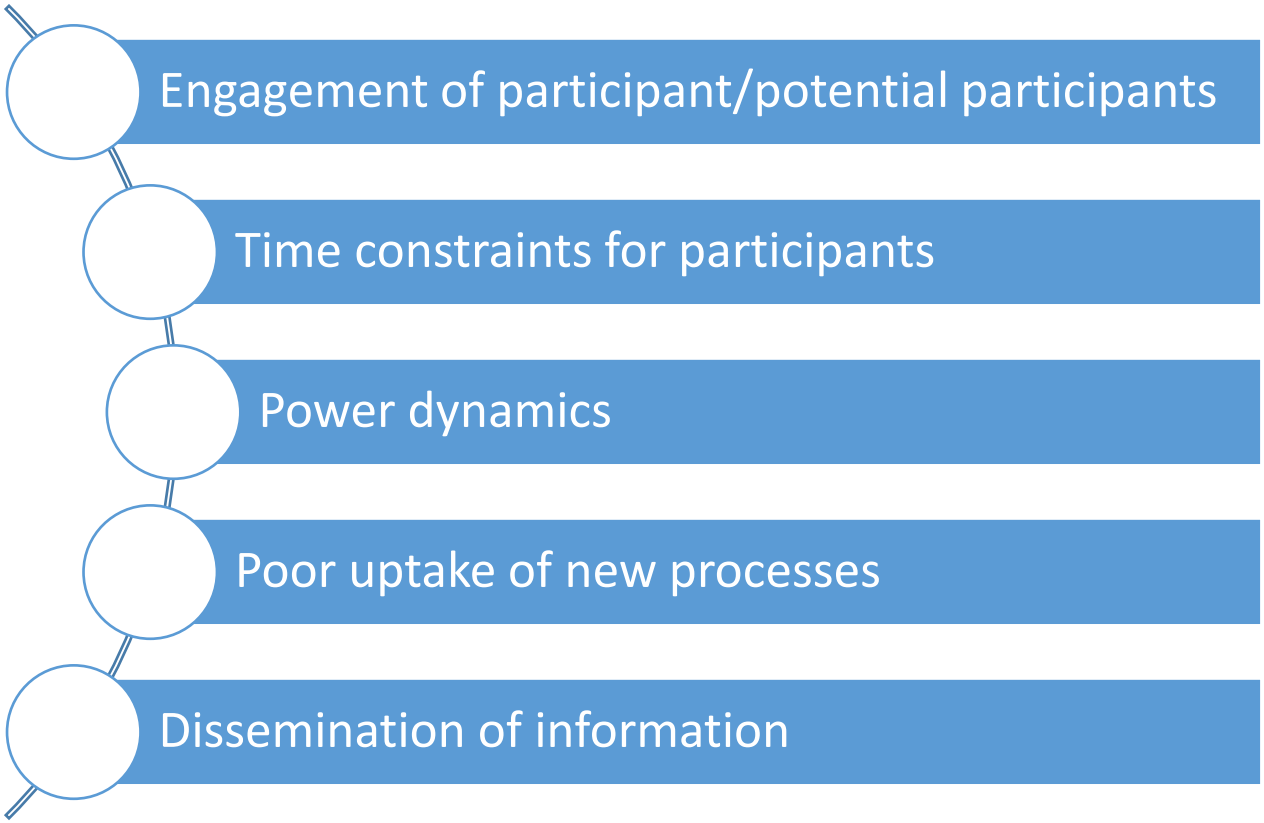

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We worked to overcome this by….

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Questions/Comments

National Initiative

AdvocateAuroraHealth

Aurora Health Care

We are AdvocateAuroraHealth

INDIANA UNIVERSITY
SCHOOL OF MEDICINE
SOUTHWEST INDIANA INTERNAL MEDICINE RESIDENCY

Good Samaritan

Ascension St. Vincent

AiAMC
Alliance of Independent Academic Medical Centers

NI VII Meeting Four
Cohort Three: Clinical/Quality Outcomes

Hackensack Meridian
Ocean Medical Center

Summative Presentation: Cohort 3

KAISER PERMANENTE®
Northern California
Residency & Fellowship Programs

Community Health Network

UnityPoint Health
Des Moines

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Cohort Three Teams

- Advocate Lutheran General Hospital (2 projects)
- Aurora Health Care – Family Medicine
- Community Health Network
- Good Samaritan Hospital
- Kaiser Permanente Northern California
- Ocean Medical Center
- UnityPoint Health - Des Moines

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Q1. What did you hope to accomplish?

- Improve rates of completed advanced directives in hospitalized patients
- Intentionally address health care disparities and provide four workshops
- Use multidisciplinary teaming to focus on opioid prescribing

Q2. What were you able to accomplish?

- Education on hypertension management, designed team-based workflow, used EPIC to define at risk population within individual clinicians' panels

- Synchronous interdisciplinary rounding which improved communication and teamwork despite the pandemic

- Decreased number of vancomycin doses in respiratory patients with a negative MRSA screen across two ICUs

Q3. Knowing what you know now, what might you do differently?

- Maintain clear and consistent lines of communication and have contingency plans
- Utilize multiple disciplines in the process as early as possible
- Incorporate education

Q4. What surprised you and why?

- Surprise at the baseline
- Resilience and Inspiration from the Team itself
- Levels of Success

Q5. Cohort Three – Lessons Learned

- *What would be the single most important piece of advice to provide another team embarking on a similar initiative and how to be successful*?

- Data Management
- Clear Team Dynamics
- Be Agile
- Slow down! It is important to do this work right.