National Initiative VII

Summative Presentation
Cohort Two

Ashley Dennis, PhD

Director

Office of Medical Education

Billings Clinic

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Cohort Two – Interprofessional/Communication/Relationships

- Bassett Medical Center, Cooperstown, NY
- Baystate Medical Center, Springfield, MA
- Billings Clinic, Billings, MT
- Cedars-Sinai, Los Angeles, CA
- Cleveland Clinic Akron General, Akron, OH
- Cleveland Clinic Main Campus, Cleveland, OH
- TriHealth, Cincinnati, OH

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What did you hope to accomplish?

- Improve patient communication
- Increase multi-disciplinary engagement
- Support patient care & safety
- Develop resident communication skills
- Enhance interdisciplinary relationships
- Overcome biases & assumptions

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What did you hope to accomplish?

Basset Medical Center	• Institute multidisciplinary team rounding on IM hospital service
Baystate Medical Center	• Increase multi-disciplinary engagement in Obstetric Case Review Meetings
Billings Clinic	• Enhance discharge process & develop interprofessional M&M
Cedars-Sinai	• Teach teaming concepts & engage GME trainees in MD/RN Collaborative
Cleveland Clinic Akron General	• Bridge operative obstacles through creating shared tenets between Surgical RNs & Residents
Cleveland Clinic Main Campus	• Develop nurse-IM intern mentorship program
TriHealth	• Teach communication strategies & develop program specific projects teaming projects in family medicine, surgery, and Ob/Gyn

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What were you able to accomplish?

Pivoted with COVID-19	• Modified Projects • Delayed Projects • Completed Projects
Developed Teaming Education	• Identified Resources • Toolkits • Created curriculums or embedded in established curriculums • Training opportunities
Collected Data	• Pilot data • Effectiveness and feasibility data • Qualitative data
Enhanced Communication	• Developed Scripts • Updated communications to be more inclusive • Enhanced communication scores
Enhanced Interprofessional Relationships	• Increased mutual respect and shared knowledge scores • Improved perceptions of working relationships

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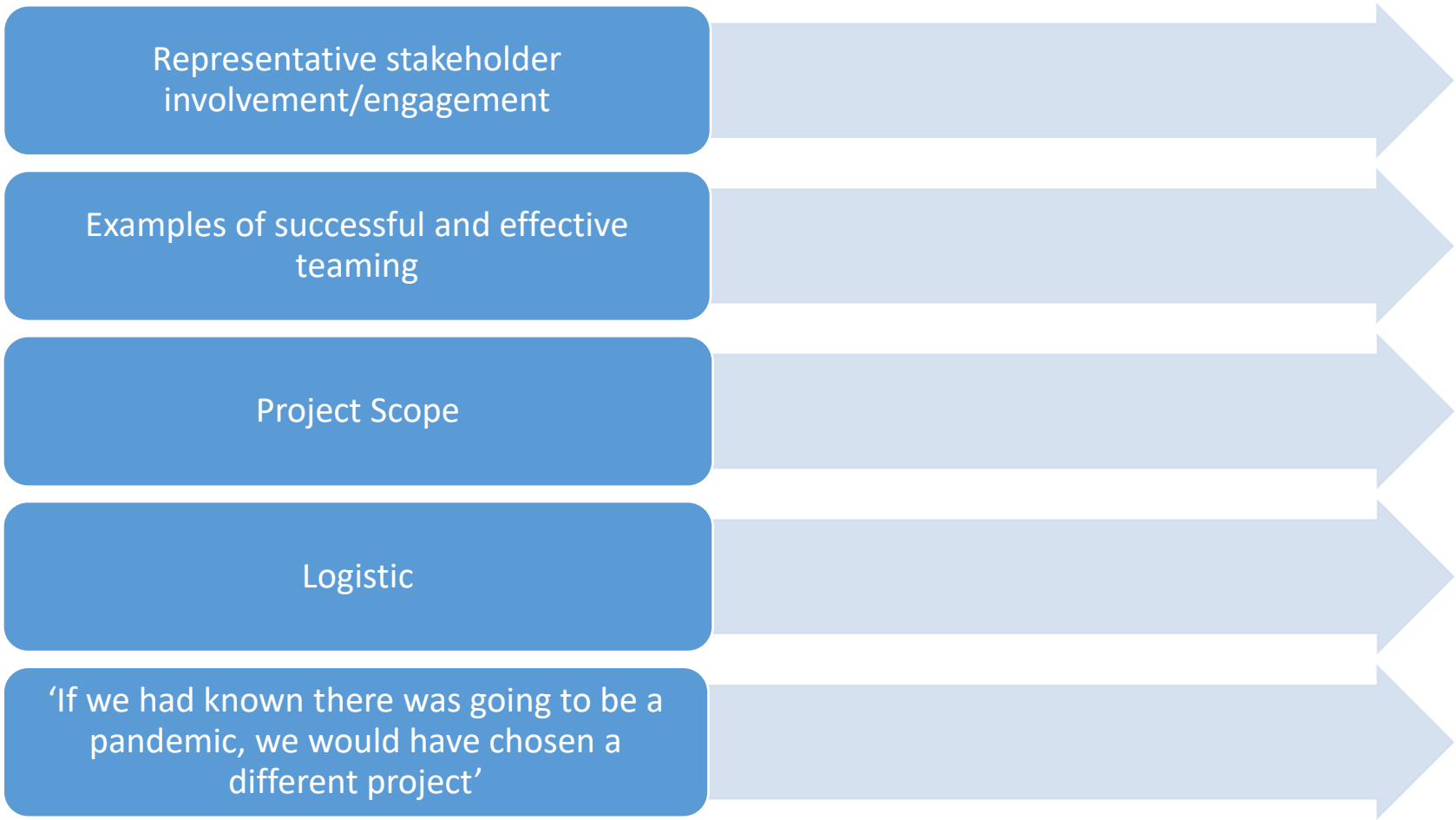
Knowing what you know now, what might you do differently?



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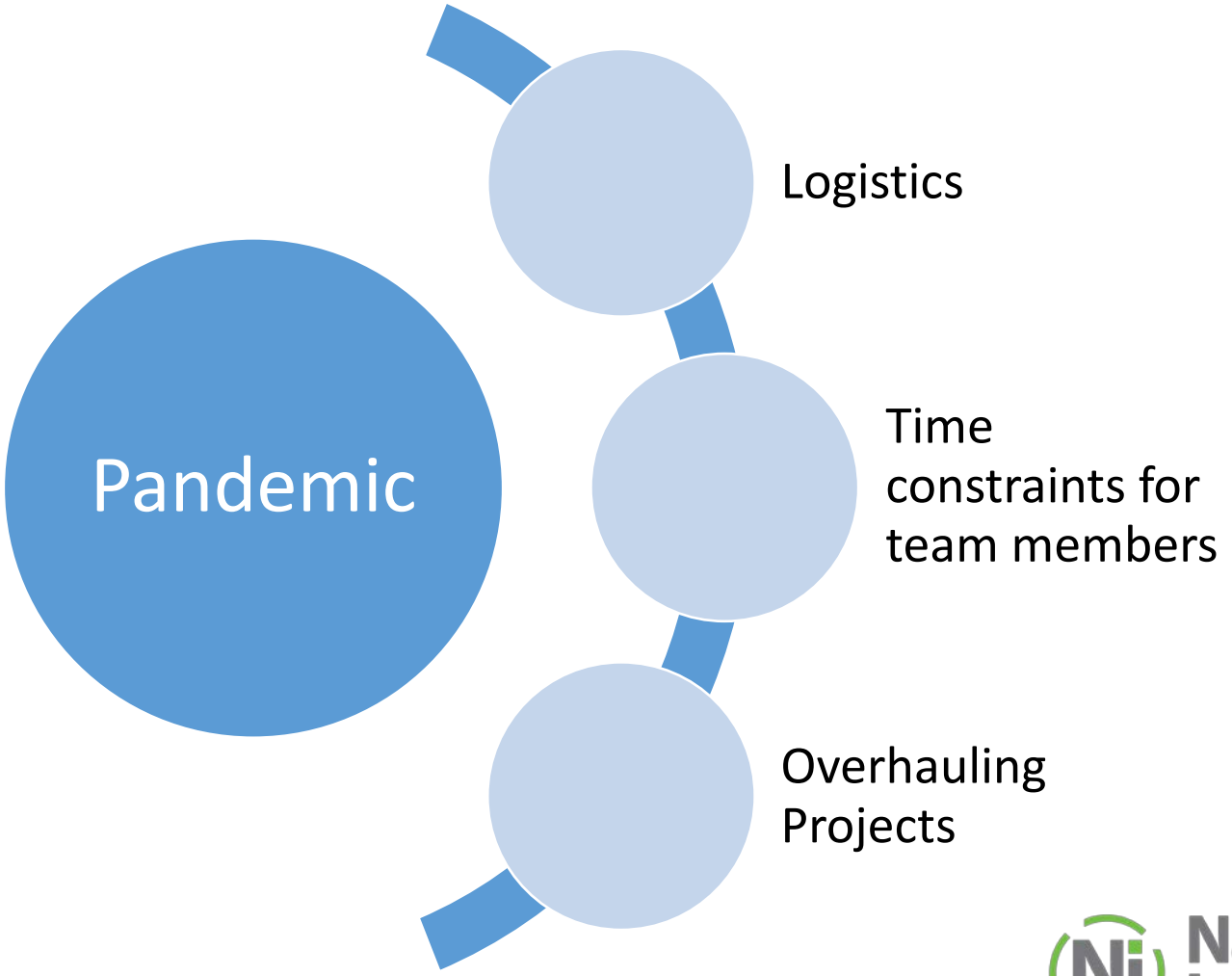
The largest barrier we encountered was…



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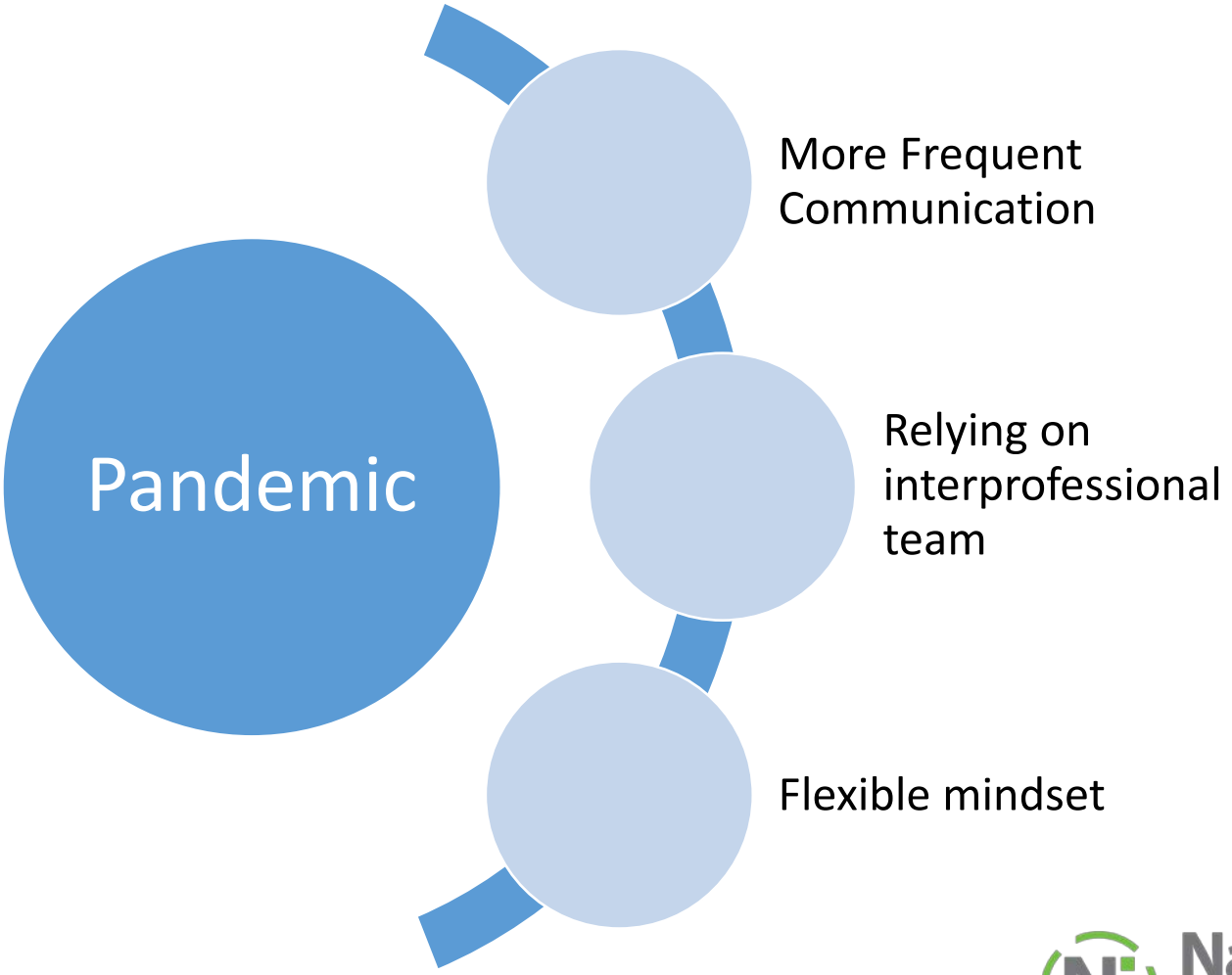
We worked to overcome this by….



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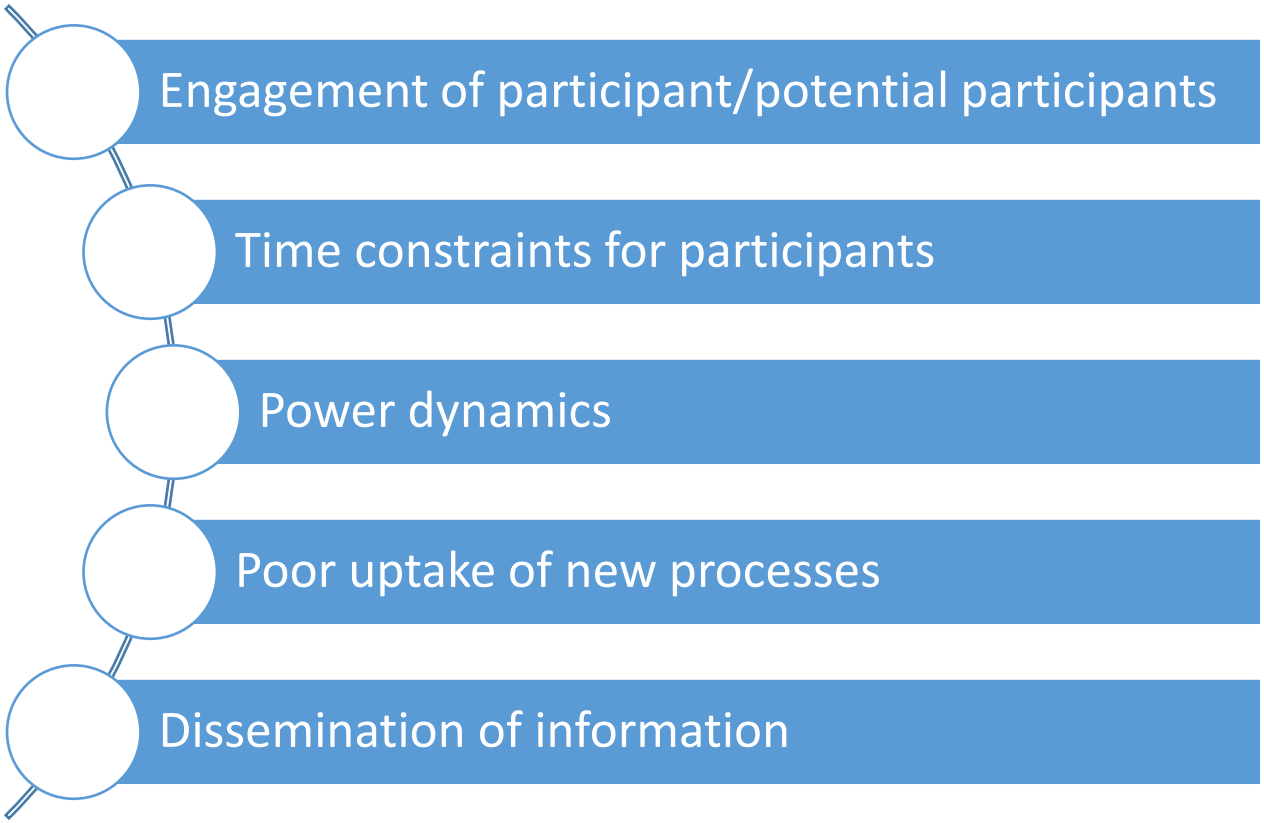

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We worked to overcome this by….

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Questions/Comments

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